

AVERAGE RESPONSE TIME IN MINUTES

BY SHIFT

BY STATION

ALL PRIORITIES

CALENDAR YEAR 2004

| | 2100-0159 | 0200-0559 | 0600-1059 | 1100-1559 | 1600-2059 | Overall |
|----------------|-----------|-----------|-----------|-----------|-----------|---------|
| Mt. Vernon | 16.6 | 17.0 | 25.4 | 25.2 | 24.4 | 21.0 |
| Mason | 17.6 | 17.6 | 29.1 | 29.6 | 23.8 | 22.6 |
| McLean | 16.0 | 16.0 | 26.3 | 24.2 | 22.5 | 20.7 |
| Fair Oaks | 17.7 | 16.5 | 26.9 | 24.3 | 22.5 | 20.7 |
| Reston | 15.4 | 15.2 | 25.1 | 23.5 | 21.5 | 19.3 |
| Franconia | 14.3 | 19.5 | 27.1 | 25.3 | 21.3 | 20.7 |
| W. Springfield | 19.0 | 21.5 | 32.7 | 33.5 | 29.2 | 27.2 |
| Sully | 18.8 | 25.8 | 28.3 | 28.0 | 27.1 | 25.0 |
| | | | | | | |
| AVERAGE TIME | 16.9 | 18.6 | 27.7 | 26.8 | 24.0 | 22.1 |

NOTE: Response time is defined as the length of time elapsed from the receipt of a call in PSCC to the arrival of an officer at the scene.